

State Health Insurance Assistance Program

What is SHIP?

consumer *brief*

The State Health Insurance Assistance Program (SHIP) provides free help to New Jersey Medicare beneficiaries who have problems with, or questions about, their health insurance.

SHIP is a statewide program sponsored by the New Jersey Department of Health and Senior Services' Division of Aging and Community Services with funding from the U.S. Department of Health and Human Services' Centers for Medicare and Medicaid Services.

Frequently there are questions about Medicare benefits and claims, Medicare supplement policies, and long-term-care

insurance. Counselors, trained in health insurance coverage and benefits which affect Medicare beneficiaries, provide information and assistance for dealing with claims and evaluating health insurance needs.

Counselors do not provide legal advice, nor do they sell, recommend or endorse any specific insurance product, agent or insurance company. They provide information and assistance so that you can make your own decision. Counseling is free of charge.

If you suspect Medicare or Medicaid fraud call 732-777-1940 ext. 120, or 877-678-4697.

COUNSELORS ARE AVAILABLE AT:

ATLANTIC COUNTY

Division of Intergenerational Services
888-426-9243

BERGEN COUNTY

Division of Senior Services
201-336-7413

BURLINGTON COUNTY

Office on Aging
609-265-5069

CAMDEN COUNTY

Division of Senior & Disabled Services
856-858-3220

CAPE MAY COUNTY

Department of Aging
609-886-8138

CUMBERLAND COUNTY

Office on Aging & the Disabled
856-453-2220/2221

ESSEX COUNTY

Division of Senior Services
973-395-8375

GLOUCESTER COUNTY

Division of Senior Services
856-384-6900

HUDSON COUNTY

Office on Aging
201-369-4313

HUNTERDON COUNTY

Division of Senior Services
908-788-1361

MERCER COUNTY

Office on Aging
609-989-6661

MIDDLESEX COUNTY

Department of Aging
732-745-3295 or 877-222-3737

MONMOUTH COUNTY

Office of Aging
732-431-7450

MORRIS COUNTY

Division on Aging,
Disability & Veterans
973-285-6848

OCEAN COUNTY

Office of Senior Services
732-929-2091 or 800-668-4899
(In Ocean County only)

PASSAIC COUNTY

Department of Senior Services,
Disability & Veterans Affairs
973-569-4060

SALEM COUNTY

Office on Aging
856-339-8622

SOMERSET COUNTY

RSVP/Office on Aging
908-704-6319

SUSSEX COUNTY

Division of Senior Services
973-579-0555 ext. 1223

UNION COUNTY

SAGE- 908-273-6999

WARREN COUNTY

Division of Senior Services
908-475-6591

New Jersey Dept. of Health and Senior Services
Division on Aging and Community Services
www.state.nj.us/health/senior/ship.shtml
SHIP Information Center- 800-792-8820

800-242-5846 • www.NJConsumerAffairs.gov

Office of the Attorney General



New Jersey Division of
**Consumer
Affairs**